

Gas Information Sheet 27

Dealing with a dangerous installation



Purpose

This Gas Information Sheet outlines Energy Safe Victoria's expectations for gasfitters when dealing with a dangerous installation. The Gas Safety (Gas Installation) Regulations 2018 requires a person carrying out gasfitting work to take certain actions if they become aware of a dangerous installation.

A dangerous installation is one that presents a threat to life or property.

Dangerous gas installations

Gas installations and appliances are found to be dangerous because of various defects, which include the following:

- Unsafe installation of appliance
- Faulty appliances
- Appliance safety devices tampered with or removed
- Significant gas escape
- Significant flue spillage
- Dangerous storage of LPG bottles
- Appliance situated in an obscure location
- Carbon monoxide present or suspected.

What to do when faced with a dangerous installation

The first priority when identifying a dangerous installation is to ensure you are safe and the property is not damaged. The person carrying out the work must:

- Make the installation or appliance safe;
- Notify the occupier or owner about the defect; and
- If unable to make safe, notify the gas distribution company (if Natural Gas) or gas retailer (if LPG).

Note: Penalties may apply for failure to act as above.

- If the person carrying out the gasfitting work is unable to make the gas installation safe, or it is unreasonable for the person to make the gas installation safe, he or she must without delay notify Energy Safe and the Natural Gas distribution company or LPG retailer who supplies gas to the defective installation.
- When notifying the occupier, explain that further use would put the occupier at serious risk and you are obliged under the Gas Safety (Gas Installation) Regulations 2018 to make safe. If the occupier refuses to allow you to make safe, including withdrawal of supply, advise that you are required to notify the gas supplier.
- You have no right to work on the installation without the owner's permission. Record the details of the refusal (owner/occupiers name, date and time) and nature of the defect and danger.

If the dangerous installation appears to have been caused by poor workmanship, or it is an illegal installation, Energy Safe should be notified.

Contact the Energy Safe Gas Technical Information line on 1800 652 563 (Option 3).

Who we are

At Energy Safe Victoria we work to keep Victoria energy safe.

We regulate the energy industry and sector to ensure generation, supply and usage uphold safety standards, and engage with the community to raise awareness of energy safety risks.

In everything we do, we strive to deliver on our purpose to keep Victoria energy safe. Always.

www.energysafe.vic.gov.au